

Terms of Service

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PLEASE READ THESE TERMS CAREFULLY, AS THEY CONTAIN AN AGREEMENT TO RESOLVE DISPUTES THROUGH BINDING INDIVIDUAL ARBITRATION AND A WAIVER OF CLASS ACTION RIGHTS, AS DESCRIBED IN THE "DISPUTE RESOLUTION" SECTION BELOW.

Description of the Service

DocLens provides tools that help you search inside your own Google Docs and Google Drive, including surfacing matching passages from within documents and navigating directly to them, whether through a browser extension, a website, or any other application, feature, or interface now existing or later developed (collectively, the "Services"). DocLens may modify, expand, limit, or discontinue any feature of the Services at any time, in its sole discretion, with or without notice.

The Services may currently operate primarily through your browser and your existing, authenticated session with Google, without a separate DocLens account. DocLens reserves the right to introduce, at any time, account registration, sign-in via Google or other third-party authentication ("OAuth"), backend servers, paid subscription plans, and any other feature or business model it deems appropriate, and this Agreement shall apply to the Services as so modified without requiring a new agreement, except to the extent DocLens elects to present updated terms for your acceptance.

Geographic scope

The Services are intended solely for individuals located in the United States, and DocLens offers and operates the Services on that basis. DocLens makes no representation that the Services are appropriate, legally permitted for use, or available in any location outside the United States. If you choose to access or use the Services from outside the United States, you do so on your own initiative and are solely responsible for compliance with applicable local laws.

Eligibility and accounts

By using the Services, you represent that you are at least 18 years old, or the age of legal majority in your jurisdiction, and that you have the legal capacity to enter into this Agreement. If and when account registration is available or required for any feature, you agree to provide accurate, current, and complete information, to maintain the security of your credentials, and to accept responsibility for all activities that occur under your account, whether or not authorized by you.

User's obligations

As a user of the Services, you agree:

- Not to reproduce, compile, copy, extract, distribute, transmit, sell, or resell, among other commercial transactions, the Services or any of their underlying code or materials, except as expressly permitted herein;
- Not to use the Services for illegal, forbidden, or unethical purposes;
- Not to alter, manipulate, or attempt to circumvent any security device or system used by the Services;
- Not to breach our or third parties' intellectual property rights;
- Not to attempt to reverse engineer, decompile, or disassemble the Services, except to the extent such restriction is prohibited by applicable law;

- If applicable, to provide accurate registration or account information, and not to share your credentials with others;
- To comply with all applicable local, state, national, and foreign laws, treaties, and regulations in connection with your use of the Services.

If you breach any of the obligations contained herein or similar, DocLens will be entitled, in its sole discretion, to suspend or terminate your access to the Services, without prejudice to any other legal or equitable remedy we may have.

Our fees

The Services may be offered free of charge, in whole or in part, and/or certain features or plans may be made available in consideration of fees as detailed on our website's pricing page or elsewhere in connection with the applicable feature. All prices are subject to change at our sole discretion, at any time, with or without notice, except as otherwise required by applicable law.

Where a paid plan is offered, subscriptions may operate with automatic renewal on a recurring basis. We may attempt to automatically renew the applicable plan for a period equal to your original subscription period, and automatically charge the applicable fees using the payment method on file, processed through one or more third-party payment processors. All fees paid under these terms are nonrefundable, except as required by applicable law or as we may otherwise determine in our sole discretion.

You may cancel your subscription at any time through the cancellation mechanism provided by our payment processor, within the Services, or by written notice to us. If you cancel, you will not be billed for additional periods beyond the current one, and your paid plan will continue until the end of the current subscription term. You will not receive a refund for any period already paid for, except as required by law.

You agree that, if DocLens is unable to collect fees owed through your payment method on file, DocLens may pursue any other lawful means to collect such fees, and you will be responsible for all reasonable costs of collection, including collection fees, court costs, and attorneys' fees, together with interest at the lesser of 1.5% per month or the highest rate permitted by law on amounts not paid when due.

Intellectual property ownership

The software, documentation, data, materials, trademarks, logos, and related graphics available through the Services ("Materials") are provided by DocLens. The Services and the Materials are protected by copyright laws, international copyright treaties, and other intellectual property laws and treaties.

As between you and DocLens, DocLens alone owns all rights, title, and interest in and to the Services and the Materials. DocLens's name, trademarks, service marks, logos, and associated product names are owned by DocLens or third parties who have licensed their rights to DocLens, and no right or license is granted to use them except as expressly stated herein. This Agreement does not convey to you any ownership interest in the Services, but only a limited, revocable right of use in accordance with its terms.

You may not reproduce, edit, modify, display, distribute, or otherwise use the Services or the Materials, in any form or by any means, without DocLens's prior written consent, other than using the Services for their intended purpose in accordance with this Agreement.

To the extent you provide any feedback, comments, or suggestions to us ("Feedback"), you hereby grant DocLens an exclusive, royalty-free, fully paid-up, worldwide, perpetual, and irrevocable license to use, incorporate, and exploit the Feedback in any of our current or future products, technologies, or services, without further compensation or attribution to you. All such Feedback shall be deemed non-confidential and non-proprietary.

Restrictions

Except as expressly permitted in this Agreement, you may not: (i) commercially exploit the Services, other than as allowed hereunder, or resell or distribute them; (ii) publicly display, decompile, disassemble, reduce to human-readable form, adapt, process, compile, translate, lend, rent, reverse engineer, or combine the Services with other software or services; (iii) interfere with or disrupt the functionality, integrity, or performance of the Services or any systems or networks connected to the Services; (iv) copy any ideas, features, functions, or graphics of the Services or any Materials; (v) use any robot, spider, scraper, or other automated means to access or extract data from the Services without our prior written consent; (vi) modify, alter, or create derivative works of the Services; or (vii) remove or tamper with any trademark, logo, copyright, or other intellectual property notice appearing on or within the Services or the Materials.

Content you submit

If the Services now or in the future permit you to submit, upload, or transmit any content (including feedback, support requests, or other materials) ("Your Content"), you retain any ownership rights you may have in Your Content, but you grant DocLens a worldwide, non-exclusive, royalty-free, sublicensable, and transferable license to use, reproduce, distribute, modify, and display Your Content solely in connection with operating, providing, promoting, and improving the Services.

You represent and warrant that you have all necessary rights to submit Your Content and that it does not infringe or violate the rights of any third party. DocLens reserves the right, but has no obligation, to monitor, review, remove, or refuse any content submitted through the Services, for any reason or no reason, in its sole discretion, including in response to third-party complaints, legal requirements, or violations of this Agreement.

Accuracy of search results

The Services retrieve and process document content through mechanisms that depend on Google's own services, formatting, and infrastructure, and, where applicable, on DocLens's own servers or algorithms. Search results, snippets, and deep-links provided by the Services may occasionally be incomplete, delayed, inaccurate, or fail to locate a match that would otherwise be found through manual review of a document. DocLens does not warrant the completeness, accuracy, or timeliness of any search result, and disclaims any liability for decisions made in reliance on the Services.

Disclaimer of warranties

DocLens intends for the Materials and the Services to be accurate and reliable. The Services may, however, contain technical inaccuracies, typographical errors, or other mistakes. DocLens may make corrections or changes to the Services and the Materials at any time, and reserves the right to modify, suspend, or discontinue the Services, in whole or in part, at any time, with or without notice and without liability to you.

TO THE FULLEST EXTENT LEGALLY PERMISSIBLE, THE SERVICES AND MATERIALS ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY. YOU ACKNOWLEDGE AND AGREE THAT YOU WILL EXERCISE YOUR OWN INDEPENDENT ANALYSIS AND JUDGMENT IN YOUR USE THEREOF. DOCLENS ASSUMES NO LIABILITY FOR YOUR USE OF THE SERVICES OR THE MATERIALS.

NOTHING IN THIS AGREEMENT CONSTITUTES ANY WARRANTY OR REPRESENTATION ABOUT THE SUITABILITY, RELIABILITY, TIMELINESS, SECURITY, OR ACCURACY OF THE SERVICES AND/OR THE MATERIALS FOR ANY PURPOSE, INCLUDING BUT NOT LIMITED TO, ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT OF ANY THIRD PARTY

INTELLECTUAL PROPERTY RIGHT. DOCLENS DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, SECURE, OR ERROR-FREE, OR THAT ANY DEFECTS WILL BE CORRECTED.

YOU AGREE THAT USE OF THE SERVICES AND/OR THE MATERIALS IS ENTIRELY AT YOUR OWN RISK.

Inasmuch as some jurisdictions do not allow the exclusions or limitations of implied warranties as set forth herein, some of the above exclusions may not apply to you, and you may have additional rights.

Limitation of liability

TO THE MAXIMUM EXTENT LEGALLY PERMISSIBLE, IN NO EVENT SHALL DOCLENS OR ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR OTHER INTANGIBLE LOSSES, WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR OTHER TORTIOUS ACTION, RESULTING FROM OR ARISING OUT OF YOUR USE OF, OR INABILITY TO USE, THE SERVICES OR THE MATERIALS, REGARDLESS OF WHETHER DOCLENS OR AN AUTHORIZED DOCLENS REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND EVEN IF SUCH DAMAGES WERE REASONABLY FORESEEABLE.

TO THE MAXIMUM EXTENT LEGALLY PERMISSIBLE, DOCLENS'S TOTAL AGGREGATE LIABILITY TO YOU FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE SERVICES SHALL NOT EXCEED THE GREATER OF (A) ONE HUNDRED UNITED STATES DOLLARS (USD \$100), OR (B) THE TOTAL AMOUNT OF FEES, IF ANY, PAID BY YOU TO DOCLENS FOR THE SERVICES IN THE TWELVE (12) MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

Inasmuch as some jurisdictions do not allow the exclusion or limitation of certain damages, the above limitations may not apply to you in full, and DocLens's liability shall be limited to the greatest extent permitted by applicable law.

Indemnification

You agree to indemnify, defend, and hold harmless DocLens and its officers, managers, directors, shareholders, employees, sub-contractors, agents, licensors, and anyone acting on their behalf, from and against any and all damages, losses, costs, expenses, and payments, including reasonable attorneys' fees, arising from or relating to: (i) your use of or access to the Services; (ii) your violation of this Agreement; (iii) your violation of any third-party right, including any intellectual property or privacy right; or (iv) any claim that Your Content caused damage to a third party. This indemnification obligation will survive the termination or expiration of this Agreement and your use of the Services.

Dispute resolution: binding arbitration and class action waiver

Please read this section carefully. It affects your legal rights and governs how disputes between you and DocLens will be resolved.

You and DocLens agree that any dispute, claim, or controversy arising out of or relating to this Agreement or the Services, including their formation, applicability, breach, termination, enforcement, interpretation, or validity, or the arbitrability of any dispute (collectively, "Disputes"), will be settled by binding individual arbitration, except that each party retains the right to bring an individual action in small claims court and the

right to seek injunctive or other equitable relief in a court of competent jurisdiction to prevent actual or threatened infringement, misappropriation, or violation of a party's intellectual property rights.

YOU AND DOCLENS EACH WAIVE THE RIGHT TO A TRIAL BY JURY AND THE RIGHT TO PARTICIPATE IN A CLASS ACTION, COLLECTIVE ACTION, OR REPRESENTATIVE PROCEEDING OF ANY KIND. THE ARBITRATOR MAY NOT CONSOLIDATE MORE THAN ONE PERSON'S CLAIMS AND MAY NOT OTHERWISE PRESIDE OVER ANY FORM OF A REPRESENTATIVE OR CLASS PROCEEDING.

Any arbitration will be conducted by a recognized arbitration provider mutually agreed upon by the parties, or, absent agreement, a nationally recognized arbitration organization, under its rules then in effect, and will be conducted in the English language. Judgment on the arbitration award may be entered in any court having jurisdiction. If any part of this arbitration provision is deemed invalid, unenforceable, or illegal, the remainder shall continue in full force and effect, except that if the class action waiver is found unenforceable as to a particular claim, that claim (and only that claim) shall proceed in court rather than in arbitration.

Trademarks

The trademarks, service marks, and logos used and displayed through the Services are registered and unregistered trademarks and service marks of DocLens and others. All other registered and unregistered trademarks used are the property of their respective owners. Except as provided herein, you are not granted any license or right to use any DocLens trademark, service mark, or logo without our prior express written permission.

Availability, force majeure, and internet delays

The availability and functionality of the Services depend on various factors, including your device, your browser, your internet connection, and Google's own services, which the Services rely upon to function. We do not warrant or guarantee that the Services will operate without disruption, limitations, delays, errors, or interruptions.

DocLens shall not be liable for any failure or delay in performance to the extent caused by circumstances beyond its reasonable control, including but not limited to acts of God, natural disasters, war, terrorism, riots, embargoes, acts of civil or military authorities, fire, floods, accidents, epidemics or pandemics, strikes or shortages of transportation, facilities, fuel, energy, labor, or materials, or any outage, modification, or unavailability of Google's or any other third party's services on which the Services rely.

Term, suspension, and termination

This Agreement is effective from the moment you install, access, or first use the Services, and shall continue in full force and effect until terminated in accordance with this Section. DocLens may suspend or terminate your access to the Services at any time, with or without cause, and with or without notice, without liability to you. You have the right to terminate this Agreement at any time by ceasing to use the Services and, where applicable, uninstalling the Extension or closing any account.

The expiry or termination of this Agreement for any reason shall not affect any rights, obligations, or liabilities accrued before the date of termination, or any provisions specifically stated to survive termination.

Notices

DocLens may give you notice by means of a general notice within the Services, on our website, by electronic mail to any address associated with your use of the Services, or by other reasonable means. You may give notice to DocLens at any time via the e-mail provided on our website.

Modification to terms

DocLens reserves the right to modify the terms of this Agreement or its related policies at any time, in its sole discretion. Changes will take effect seven (7) days after we post an initial notification, unless such amendments are made to comply with legal requirements, in which case they will become effective immediately or as required. Continued use of the Services after any such changes constitutes your consent to those changes; if you do not agree, your sole remedy is to stop using the Services.

Changes in ownership and assignment

We may transfer ownership rights and title in the Services and/or in DocLens (whether by merger, sale of shares, sale of assets, license, or otherwise) to a third party, provided that your rights remain in effect according to this Agreement. This Agreement may not be assigned by you without DocLens's prior written approval, and any purported assignment in violation of this provision is void. DocLens may freely assign its rights and obligations under this Agreement, in whole or in part, without your consent.

Survival

The provisions relating to intellectual property, disclaimer of warranty, limitation of liability, indemnification, and dispute resolution shall survive the termination or expiration of this Agreement for any reason.

Privacy policy

DocLens respects your privacy. Information relating to your use of the Services is governed by DocLens's Privacy Policy, which constitutes an integral part of this Agreement and is available at our website. DocLens reserves the right to modify the Privacy Policy from time to time; continued use of the Services after such changes constitutes your consent to them.

THE SERVICES ARE NOT INTENDED FOR USE BY PERSONS UNDER THE AGE OF 16. IF YOU ARE NOT 16 YEARS OLD OR OLDER, YOU MAY NOT USE THE SERVICES AND MUST NOT PROVIDE ANY PERSONAL DETAILS TO US.

No agency

This Agreement and your use of the Services will not be construed as, and do not create or imply, a relationship of agency, joint venture, franchise, or partnership between you and DocLens. You may not make any representations or hold yourself out as a representative of DocLens.

Export control and compliance

You represent that you are not located in, and will not access or use the Services from, any country subject to a U.S. government embargo or designated as a "terrorist supporting" country, and that you are not listed on any U.S. government list of prohibited or restricted parties. You agree to comply with all applicable export and re-export control laws and regulations.

Miscellaneous

This Agreement shall be exclusively governed by the laws of the State of Delaware, without regard to its choice or conflicts of law provisions. Subject to the "Dispute resolution" section above, any disputes not subject to arbitration shall be brought exclusively in the state or federal courts located in Delaware, and you consent to the personal jurisdiction of such courts. This Agreement comprises the entire agreement between the parties with respect to its subject matter and supersedes all prior or contemporaneous negotiations, discussions, or agreements. If any provision of this Agreement is held invalid or unenforceable, the

remaining provisions shall remain in full force and effect, and the invalid provision shall be modified to the minimum extent necessary to make it enforceable. DocLens's failure to enforce any right or provision shall not constitute a waiver of such right or provision. Section headings are included for convenience only. "Including," whether capitalized or not, means "including without limitation."

Contact information

All requests for further information, or for permission to use the Services or reproduce any portion of the Materials beyond the permission granted above, should be submitted via e-mail displayed on our website.

Your comments and concerns

All feedback, comments, requests for technical support, and other communications relating to the Services should be submitted via e-mail displayed on our website. When you visit our website or send us communications, you are communicating with us electronically and consent to receive communications from us electronically.